

Fraud Prevention Toolkit: Important Contacts and Resources

This resource is meant to organize important contacts that may be needed to prevent or recover from a scam. Check contact and resource information and update frequently to make sure you have accurate information. This document is only a template for educational purposes; you may have more contacts than spaces. Keep this document in a secure location that is easy for you to access.

Trusted Contacts

List contacts that you can call in the event of a potential scam. These contacts should be people that you trust to have your best interest in mind.

Name	Phone Number

Financial Institution Contacts

List all financial institution phone numbers to contact in the event of account number, login credential or other financial information compromise.

[illegible]

Card Lost/Stolen Contacts

List the phone numbers to call for all credit, debit or ATM cards in the event the card is lost, stolen or the card number is compromised in some manner.

[illegible]

Websites

List the websites that you have accounts with to keep track of where you may have placed your personal or financial information. In the event of a scam or merchant compromise, this list will help you contact the appropriate merchant(s) directly. Make sure to only list the official websites and contact phone numbers obtained through the merchant(s) directly, not through a search engine. If you no longer use an account with a merchant, consider closing the account to minimize the risk of compromise.

[illegible]

Reporting Resources

If you detect a scam or become a victim of a scam, consider reporting the information to the appropriate agencies that may be applicable.

[illegible]

Legal Disclaimer: The content of this document provides a template meant for educational purposes only. It is not legal advice or guidance. This information may include links or references to third-party resources or content. Health Advantage Federal Credit Union does not endorse the third-party resources or guarantee the accuracy of this third-party information. There may be other resources that also serve your needs.